

AFRICAN REWINDERS (PTY) LTD

GUARANTEE

GUARANTEE IS VALID FOR 12 MONTHS FROM INSTALLATION.

This guarantee is only for workmanship and is valid for 12 months only, from the date of installation (must be proven). If any motor repaired by AFRICAN REWINDERS (PTY) LTD appear to be faulty within the 12 month workmanship guarantee period, AFRICAN REWINDERS (PTY) LTD will investigate and test such a motor to determine what the cause of fault may be. AFRICAN REWINDERS (PTY) LTD is not responsible for the following:

- Mechanical overloading
- Electrical overloading due to high voltage
- Electrical overloading due to low voltage
- Single-phased in star or delta connection
- Water, due to rain, condensation or any other cause
- Unbalanced supply lines
- Lightning
- Shot blasting or sandblasting

The following will be identified with poor workmanship or faulty material supplied to us:

- A winding with a shorted coil
- A winding blown inside a slot
- Turn to turn shorts
- Insulation faults (This we will rectify with our suppliers)
- Raised slot liners

Clients are responsible for the following:

- Loss of production
- Removing and installing of motors
- No refunds on any costs undertaken by the customer

Mechanical Guarantee

We are not responsible for a shaft failure if belts were over tightened, motor is misaligned or if the shaft has metal fatigue. If work has been done on the shaft by AFRICAN REWINDERS (PTY) LTD, we will advise beforehand if shaft has fatigue. If work has been done by AFRICAN REWINDERS (PTY) LTD on the shaft and it fails it can be warranty claim. If end-shields were re-sleeved by AFRICAN REWINDERS (PTY) LTD and the sleeve comes out of the journal, we can be held responsible. If an end-shield wears further, investigation will be done (most likely over tightening or misaligned) If bearing fail due to a faulty bearing, it will be a warrant claim. It is not a warranty claim if the bearing had run dry or if water came into the journal or the belts was over tightened or misaligned.

GUARANTEE ON NEW PARTS

All new motors, gearboxes or pumps supplied by AFRICAN REWINDERS (PTY) LTD carries out a 12 month guarantee. New units guarantee starts from supplied date.